

## MNT Grading Inc. Submission Form

Return Shipping Information				Office Use Only	
First Name		Last Name		Date Received	
Street Address				Received By	
Apt/Suite #				Verified By	
Additional Address Info				Grading Representative	
<input type="checkbox"/> Residential		<input type="checkbox"/> Business		Order Completion Date	
City		Postal/Zip Code		Notes	
Province/State		Country			
Phone #	(    )	Email			

	Sport	Set Year	Company Name	Set Name	Subset Name	Player Name	Card #	Serial # <small>(if applicable)</small>	Auto	Declared Value (\$)
#1										
#2										
#3										
#4										
#5										
#6										
#7										
#8										
#9										
#10										

\*All prices are in CDN funds\*

Service Types	1-9 Cards	10+ Cards
First Class (2 Business Days)	\$60 each	\$55 each
Service Types	1-19 Cards	20+ Cards
Priority (2 calendar weeks)	Only available with Pristine Dealers (see/call location for more details)	
Rush (1 calendar month)	\$30 each	\$25 each
Standard (3 calendar months)	\$19 each	\$17 each

Submission Cost Calculator		
1	# of Cards (minus tickets; see Terms and Conditions #7)	#
2	Service Type Price	\$
3	Multiply Line 1 & 2	\$
4	Add \$2 for each autographed card	\$
5	Return Shipping	\$
6	Extra Insurance (optional)	\$
7	Subtotal (add lines 3,4,5,6)	\$
8	Canadian Residents add applicable tax rate	%
9	Total	\$

Return Shipping	1-10 Cards	11-25 Cards	26-74 Cards	75+ Cards
ON/QC only	\$15	\$19	\$21	\$25
Rest of Canada	\$21*	\$24*	\$29*	\$35*
USA	\$24	\$32	\$50	\$50

International	Contact	Contact	Contact	Contact
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**Note: Only \$100 is covered under the insurance for shipping, if you require more on the return shipping please add \$3.00 for every \$100**  
**\*Certain remote locations might be a higher rate, if you want to check on this rate please contact us prior to payment; the higher rates will be charged either way prior to shipping the cards back**

Payment Options	
<b>Credit Card</b>	<input type="checkbox"/> MasterCard <input type="checkbox"/> Visa
<b>Credit Card #</b>	
<b>Security Code (CVC)</b>	
<b>Name on Card</b>	
<b>Expiry Date</b>	
<b>Signature</b>	

## Terms and Conditions

- MNT Grading Inc. is currently only grading regular sized cards (2.5x3.5 inches) ranging from 35pt to 180pt; any oversized cards such as booklets or cards exceeding the thickness of 180pt cannot be graded at this time.
- Cards must be sent in protective holders (i.e., top loaders, penny sleeves, one touches, etc.) when being shipped. MNT Grading Inc. will not be held responsible for any damages incurred through the mail. Any supplies used to ship the items to MNT Grading Inc. will not be returned.
- MNT Grading Inc. will accept slabbed cards, however, while we will ensure to take every precaution when opening the case to avoid potential damage, we will not accept any responsibility should damage occur. No grades from other companies will be considered in our gradings.
- MNT Grading Inc. will not grade any cards that are deemed to be inappropriate. This includes but is not limited to cards that feature nudity, hate speech or insensitive content. Cards of this nature will be sent back to the customer and the customer will be provided service tickets for the service paid for. No monetary refund will be provided. If you are unsure of your cards, please contact MNT Grading prior to submitting your order.
- The Service package selected will commence the day after the card(s) have been received at the MNT Grading Inc. office, NOT when Canada Post delivers to our PO box or when cards are dropped off at or shipped to Pristine Dealers. You or the Pristine Dealer will receive an email when your package has been received.
- Service times are calculated by Calendar days with the only exception being the First Class Service which will be completed in **2 BUSINESS** days (doesn't include any weekends or Stat Holidays). The rest will be as follows: Priority (2 calendar weeks) = 14 calendar days, Rush (1 calendar month) = 31 calendar days and Standard (3 calendar months) = 93 calendar days
- All services are backed by a full money back guarantee. Services must be completed within the service package time frame selected (plus delays for manual orders) and will ship the following business day. The Full money back guarantee will not be honoured if not completed due to circumstances outside of our control. These circumstances include but are not limited to Government regulations that limit our staff (i.e. closures/limits due to the COVID-19 pandemic), advertised closures and delays with shipping company drop offs/pick ups. For Pristine Dealers that do drop offs/pickups with MNT directly, once they have been informed the order has been completed and ready for pickup that will be the considered date of completion. If a dealer has a set schedule for pickups and it falls after the original guarantee timeline then there will be no refund as the order was already completed prior.
- For any orders exceeding 75 cards please email or call to verify Service Type availability for any/all services. Failure to contact us prior to shipping your order will result in delays to your Service Type selected.
- Individuals that have purchased MNT Grading Tickets from an approved dealer should exclude the number of tickets they have when totalling the number of cards for line one of the Submission Cost Calculator. For example, if you are submitting 30 cards for grading and have 10 service tickets, line one of the Submission Cost Calculator should state 20 cards. Please note that you will be charged the rate for the number of cards you are submitting excluding service tickets, meaning for the example above, you will be charged for the applicable service type for 11-25 cards.
- MNT Grading Inc. will use Canada Post for all shipments up to 66lbs max; any orders exceeding that weight will need to be returned via UPS at which point additional shipping charges may apply and will be covered by the customer.
- All shipments must have the MNT Grading Inc. Submission Form in the same package with the order. In the case of manual orders, only the original copies will be accepted; NO photocopies.
- If completing a manual order, please correct any errors made in the process of filling out the MNT Grading Inc. Submission Form with a single line through the error and initials above.
- Failure to neatly and accurately complete the MNT Grading Inc. Submission Form manually can result in delays on the service turnaround time selected. MNT Grading will contact the customer via phone or email using the contact information provided to clear up any issues and the service selected will not commence until the issues have been resolved. If there are any questions regarding the form, please contact us through email at [mntgrading@gmail.com](mailto:mntgrading@gmail.com) or call 519.888.8333
- Any discrepancies between the MNT Grading Inc. Submission Form and the cards received will be followed up with a phone call or email using the contact information provided. The package as a whole will not be graded and the service time will not commence until the customer has responded to MNT and the issue has been resolved.
- Any manually submitted orders will result in delays of 3 days for every 5 cards in the order to the service time selected. Please consider submitting your order online to avoid these delays. Status updates will also only be available on online orders. If a customer fails to provide multiple sections of information on the card, MNT Grading Inc. may consider the order to be a manual and subject to the same delays, even if completed online. If you are unsure of the information needed when filling out the card information, please see our examples on the "How To" Submission guide page or contact us directly at [mntgrading@gmail.com](mailto:mntgrading@gmail.com)
- Any cards with an autograph will need to include the fee of \$2.00 for each card; cards with multiple autographs will still be charged the same \$2.00 fee. This fee will be put into Submission Cost Calculator Line 4 and added into the Subtotal.
- International Residents (Residents outside of North America) must contact MNT Grading Inc. either through email or phone prior to submitting their order for accurate return shipping rates.

18. Customers outside of Canada must pre-pay for duties and taxes. If there are any duties and taxes when the shipment arrives to our PO Box MNT will attempt to contact the customer, however, if they can't be reached the package will then be refused.
19. MNT Grading Inc. does not authenticate any card. Any card where the grader determines that there are clear signs of altering of any kind or the card being a reprint, will be returned ungraded in a semi rigid card holder marked with the reason for the return with the full fee still being charged.
20. We are currently accepting Visa, MasterCard, PayPal and EMT as methods of payment. If you are paying by Credit Card, your card will be charged upon us receiving your package. Service time will not commence until payment has been received in full.
21. The declared value given by the customer will be used to determine the return shipping insurance rate required, those who elect not to insure up to the full declared value will only receive the insured amount covered for any lost or damaged packages. The courier service will investigate and determine the appropriate value of the package and refund this value to MNT Grading Inc. Once MNT Grading Inc. receives payment from the courier service the customer will then be refunded. If the courier service denies the claim no refund will be provided to the customer as MNT Grading Inc. is not responsible for the final decision given by the courier service.
22. If there is a claim on any items, lost or damaged through the mailing process, the customer will receive the current sale market value (not values declared in price or reference guides) in return not exceeding the insured value paid for, which is determined by the courier service used.
23. MNT Grading Inc. uses the utmost care and thorough grading process to finalize the grades. Any disputes can only be applied to any errors on the typing of the label. It is the customers responsibility to review their items when received back in the mail. MNT grading will allow 14 days from when the package is delivered to the customer for any disputes, after that any changes will be completed at the customer's expense. If there are any issues, please email MNT at [mntgrading@gmail.com](mailto:mntgrading@gmail.com)
24. MNT Grading Inc. is not liable whatsoever for any damage caused to the cards received, when not in the care or control of MNT Grading Inc.
25. All shipments **MUST** be mailed to the following address: **MNT Grading Inc., Suite #134, 55 Northfield Dr. East, Waterloo, ON, N2K 3T6.**

**I have read and agree to the above terms and conditions as stated by MNT Grading Inc.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_